## **Breakthrough Covid-19 Statement**

Breakthrough Case Management is closely following advice and guidance from Public Health England and the Department of Health and Social Care.

We are working together as a team to ensure that up to date information is cascaded throughout the company and we continue, daily, to review the situation in the care sector to keep the safety and wellbeing of clients and employees our top priority.

We are dedicated to providing continued high quality, safe, responsive and effective care to our clients, their support teams and our case managers during this challenging time.

Our team of case managers have adapted their working practices to protect our clients and continue to keep them at the heart of decision making. In order to support our clients and their care teams, we have established some new ways of working including increased use of technology to minimise disruption to the services we provide.

If you have any questions, please do not hesitate to contact the directors of Breakthrough Case Management; Case Managers and/or our Homecare Operations Manager.

We would like to thank you for your continued support in these unprecedented times.

If you are concerned and feel that you may have been exposed to the virus, please stay at home and avoid close contact with other people. Call 111 and follow NHS advice and guidance.

We are following the guidance from the Department of Health and Social Care and Public Health England:

## https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response

Free Coronavirus (COVID-19) Awareness Course from Skills for Health

## https://www.skillsforhealth.org.uk/covid-19-course

Further information can also be found:

https://www.nice.org.uk/covid-19

https://www.nhs.uk/conditions/coronavirus-covid-19/

https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public

 $\frac{https://www.nhs.uk/using-the-nhs/nhs-services/urgent-and-emergency-care/nhs-111/}{111/}$ 

 $\underline{https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers/closure-of-educational-settings-information-for-parents-and-carers}$